

Maximillian V. Phillips

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SKILLS

- **Tools:** Figma, Git, Jira, Confluence, Adobe CC (Photoshop, InDesign, Illustrator, Premiere Pro)
- **Languages:** HTML, CSS, JavaScript, Markdown, Hugo, Python, JSON, L^AT_EX, Java, C#

EXPERIENCE

Cloudflare

Technical Writer

January 2023 – Present

Remote

- Authored new technical documentation for Argo Smart Routing to serve three million monthly visitors.
- Implemented extensible HTML components to unify user experience across product docs.
- Advocated for refined language and site features to promote accessibility and inclusion.

University of Pittsburgh Information Technology

Endpoint Technician

October 2021 – December 2022

Pittsburgh, PA

- Troubleshoot and resolved software, hardware, and networking issues for over 200 end users.
- Deployed critical information systems infrastructure in accordance with industry standards.
- Coordinated with team of 16 students and professional staff members to identify effective IT solutions.

Pitt Computational Social Dynamics Lab

Research Assistant

October 2021 – December 2022

Pittsburgh, PA

- Investigated impact of mass communication and social media on regional civic action across the US.
- Instituted guidelines for consistent interpretation of language between researchers.
- Produced introductory video to showcase interactive policy tracking system.

EDUCATION

University of Pittsburgh

Bachelor of Science, Digital Narrative and Interactive Design

December 2022

GPA 3.9/4.0

- **Coursework:** Human-Centered Systems, Technical Writing, Usability Testing, Visual Literacy, Integrating Writing and Design, Social Implications of Technology, Data Structures/Algorithms

PROJECTS

Argo Smart Routing docs

 HTML, CSS, Figma developers.cloudflare.com/argo-smart-routing

- Created new documentation for Cloudflare Argo Smart Routing by compiling product information to establish single point-of-presence for over three million monthly visitors.

Drops

 HTML, CSS, JavaScript

maxvphillips.com/drops

- Designed virtual museum exhibit site in the style of 1990s operating systems to explore the relationship between media and modern digital distribution platforms.

Burghquest

 Unity, C#, Vuforia Engine, Blender

youtu.be/DOGXo5Eu62U

- Developed mobile augmented reality application to allow users to experience Pittsburgh history by interacting with local food and cultural touchstones.